HIBERNIAN FC

HOME SEASON TICKETS

TERMS & CONDITIONS

HIBERNIAN FC – HOME SEASON TICKETS TERMS AND CONDITIONS (SEASON 2026/27)

1. These are the terms and conditions ("**Terms and Conditions**") on which The Hibernian Football Club Limited, Easter Road Stadium, 12 Albion Place, Edinburgh, EH7 5QG, registered in Scotland SC005323 (the "Club") supplies the Hibernian FC season ticket ("**Season Ticket**"). These Terms and Conditions apply to all Season Tickets valid from 1 July 2026 until 30 June 2027, or such later date as may be communicated by the Club, (the "**Season**") and, unless terminated earlier in accordance with these Terms and Conditions, will terminate at the end of the Season.

2. The person named on the Season Ticket will be the holder of the Season Ticket, who is permitted to the Club's stadium at Easter Road ("**Easter Road**") in accordance with these Terms and Conditions (the "**Holder**"). Any person purchasing a Season Ticket on behalf of a Holder (the "**Purchaser**") is required to provide these terms to the Holder and both the Holder and the Purchaser ("**You**") shall be deemed to be bound and to have accepted these Terms and Conditions. The issue of a Season Ticket is at all times subject to Ground Regulations and the SPFL's policy on Unacceptable Conduct (the "**Additional Terms**") both of which are available on http://www.hibernianfc.co.uk.

3. Please read all applicable terms and conditions carefully before you purchase a Season Ticket. The Season Ticket Terms and Conditions tell you who we are, how we will provide your Season Ticket and associated services, how the Holder and we may change or end the contract, what to do if there is a problem and other important information. If you think that there is a mistake in these terms, please contact us to discuss.

4. Any person purchasing a Season Ticket on behalf of a Holder is required to provide these Season Ticket Terms and Conditions to the Holder and both the Holder and the Purchaser shall be deemed to be bound by these Season Ticket Terms and Conditions. By purchasing and/or becoming a Holder of a Season Ticket, you acknowledge that you have read, understood, and agreed to these Season Ticket Terms and Conditions.

5. This Season ticket remains the property of the Club at all times and its use is subject to compliance with these Terms. The Season Ticket must be produced for inspection at the request of the Club or its agents from time to time.

6. This Season Ticket is valid for entry to Easter Road Stadium for such of the Hibernian FC first team SPFL League home matches as are played by the men's first team at Easter Road Stadium in the 2026/2027 season ("**Season Ticket Benefits**"). For the avoidance of doubt, your season ticket does not include any SPFL Play-Off Matches, European matches, friendlies, or domestic cup matches at Easter Road Stadium. Priority access for tickets or package of tickets offered for sale by the Club for any other domestic, European or other home match(es) at Easter Road involving the Club, except where Easter Road is being used as a neutral venue or has been hired by a third party. Such request will be given priority over general public sales of those tickets up to a publicised date. After that publicised date the ticket or package of tickets may be made available by the Club for public sale. Purchase of a ticket or package of tickets for such additional match(es) does not guarantee you the use of your normal seat and, other than with the consent of the Club, where tickets are offered for sale by the Club for a package of matches, you cannot elect to purchase a ticket(s) for a lesser number of matches than that included in the package.

7. In the event that any match included in your Season Ticket Benefits are required to be played 'behind closed doors' or with a reduced spectator capacity and the Season Ticket is not valid for entry to Easter Road, the Club may provide alternative services to you. If it is possible for the Club to offer digital access, such alternative services may include digital access to such matches ordinarily provided under your Season Ticket, subject to the Club having all appropriate rights to broadcast the same. Delivery of any such Alternative Services may be subject to additional terms & conditions (which will be made available to you and published on www.hibernianfc.co.uk/club/club/policies if applicable). Further details on any Alternative Services will be communicated by the Club ahead of any affected matches.

8. Concessions are defined as all those individuals which are: (i) over the age of 65, (ii) under the age of 18; and/or (iii) students in full-time education. A Concession Season Ticket may only be purchased for, and used by, persons that qualify for the relevant concession as detailed above. Upon request by the Club, proof of the holder's eligibility for any Concession Season Ticket must be provided in a form of photographic identification (including a matriculation ID card for students (where relevant)) acceptable to the Club in its sole discretion. Where any person is found to be incorrectly using any Concession Season Ticket, or where acceptable proof is not provided (as determined by the Club in its sole discretion), that person will be deemed ineligible for the relevant Concession Season Ticket and clause 10 and 38.3 will apply.

9. A Concession Season Tickets held by students in full time education (a "**Student Season Ticket**") may only be claimed for a maximum of five (5) consecutive years. Thereafter, the Holder will not be eligible for a Student Season Ticket notwithstanding any other provision of the Season Ticket Terms and Conditions. The Holder's eligibility for any other Season Ticket will be determined in accordance with the relevant eligibility criteria set out in the Terms and Conditions. For the

avoidance of doubt, any Holder who ceases to be eligible for a Student Season Ticket by virtue of this clause 9 may still be eligible for a different category of Concession Season Ticket.

10. Any person who enters (or attempts to enter) Easter Road with a Concession Season Ticket when they are not eligible for such Concession Season Ticket in accordance with the Season Ticket Terms and Conditions will be (i) refused entry or (ii) ejected from Easter Road and the Season Ticket may be cancelled, in the Club's sole discretion, and no refund will be given.

11. If You are under 16 years old, your parent (s) and/or guardian (s) and/or the Purchaser shall also be responsible for Your actions, conduct and compliance with these Terms and Conditions, including in respect of any liability in accordance with these Terms and Conditions. Where appropriate, any references in these terms to "You" shall be deemed to include the individual specified in the order as having parental responsibility for you.

12. The following additional terms apply in respect of Season Ticket Holders aged under 16:

a) children under the age of 13 cannot enter Easter Road unless accompanied by an adult;

b) children aged between 13 and 15 (inclusive) are permitted to attend a match unaccompanied provided always that they carry proof of age (e.g. Young Scot card) which may be required to be presented to the Club upon request; and

c) the parent(s) and/or guardian(s) and/or individual making payment for the Season Ticket for any Holder under the age of 16 shall be responsible for the Holder's actions, conduct and compliance with these terms, including in respect of any liability in accordance with clause 39 below. Where appropriate, any references in these terms to "You" shall be deemed to include the individual specified in the order for the relevant Season Ticket as having responsibility for the Holder.

13. This contract may be cancelled by you at any time within 14 days from the date on which the contract is entered into (the "**Cancellation Period**"). To cancel the contract, please let us know by doing one of the following: (a) email us at tickets@hibernianfc.co.uk; or (b) write to us at Ticket Office, Hibernian Football Club, Easter Road Stadium, 12 Albion Road, Edinburgh EH7 5QG. In both cases, please include details of the relevant client reference, name, address, phone number and email address. Where the contract is cancelled during the Cancellation Period, the Club shall refund the full price paid for the Season Ticket if no Season Ticket Benefit(s) have been made available during such period. If the contract is cancelled during the Cancellation Period but after any Season Ticket Benefit(s) have been made available, a pro-rata refund will be issued. The Club shall (where reasonably practicable and where you have provided the required information) make any refund due to you within 14 days of confirmation of the cancellation. This contract cannot be cancelled by you after expiry of the Cancellation Period.. The Club reserves the right to cancel a Season Ticket should anything within these Terms and Conditions or anything contained within any other Club policy be breached.

14. This season ticket is not re-sellable or transferable without the consent of the Club. The Club may authorise Season Tickets to be resold and/or transferred on a match by match basis using the Club's official "ticket transfer", details of which are provided on the Club's ticketing website or through the Ticket Office. If it is discovered through the verification process at turnstiles that a season ticket has been transferred to another, the Club reserves the right to confiscate the ticket.

15. Any Season Ticket purchased by instalment payments payable to the Club cannot be used while any instalment is overdue. Attempted use in such circumstances may lead to deactivation and/or confiscation of the Season Ticket until outstanding amounts (which may include an administration charge) are paid. If You are paying the Club for the Season Ticket and/or any other tickets by instalments and an instalment instruction is not honoured, an administration charge of £10 may be payable by you to the Club to meet costs for each instruction not honoured. If outstanding sums are not paid within a reasonable period, the Club may terminate the instalment arrangement and either require payment of all sums due, or terminate this contract and seek to sell the Season Ticket to a third party for the remainder of the Season. You may be subject to legal action by the Club to recover any losses incurred if the Club is unable to resell the Season Ticket. Other than during the Cancellation Period, once purchased a Season Ticket is NON REFUNDABLE.

16. If you change your address during the season, please contact the Ticket Office or log into your account at www.eticketing.co.uk/hibernianfc to amend your details to enable the Club to keep its records up to date. This is important, particularly if the Club needs to contact you in connection with cup matches or other offerings to season ticket holders.

17. Non-payment of any instalments due to the Club's finance provider, Capital Credit Union, whose registered office is situated at Capital Credit House, 31 Dunedin Street, Edinburgh, EH7 4JG (the "**Finance Provider**") under a finance agreement between you and the Finance Provider may also lead to deactivation or confiscation of the Season Ticket. Failure to pay the Club or Finance Provider, as the case may be, may affect your rights to purchase tickets for home, away and neutral venue matches, your ability to renew the Season Ticket.

18. The Club reserves the right to request further information and/or documentation at any time (including during the Season) in order for the Club to verify the Purchaser or Holder's identity and/or other information relating to the Season Ticket purchase (including the Holder's eligibility for the relevant Season Ticket).

19. Each season ticket is valid for the advertised match date or any date to which a match is re-scheduled. NO REFUNDS can be given under any circumstances whether in relation to matches which are rearranged, cancelled, voided, or abandoned.

20. The Club reserves the right to change its advertised fixtures without notice and with-out liability to the Club. Matches cannot be guaranteed to take place on a particular date at any particular time.

21. You will not be admitted to Easter Road without exhibiting your Season Ticket or, at the Club's discretion, the appropriate match voucher or a valid match ticket.

22. The Club cannot guarantee that your seat will not be affected by adverse weather conditions.

23. Use of the Season Ticket and entry to Easter Road is subject to your acceptance of:

a) these Terms and Conditions;

b) the Additional Terms; and

c) the Club's decision on the management of stadium restrictions, including without limitation any measures intended to prevent or delay the spread of any pandemic or epidemic, and/or any mandatory, recommended or desirable measures introduced by any government, regulatory body (including any football regulatory body or the Football Authorities) or the Club, including management of social distancing measures and/or reduced spectator capacity at Easter Road ("**Easter Road Restrictions**"), which shall be final,

and by purchasing, holding or using a Season Ticket you confirm that you have read, understood and agreed to the above conditions (as applicable) and agree to bring such terms to the attention of the Holder (where you are not the Holder) or any named party to whom your Season Ticket is transferred.

24. Purchasing a physical Season Ticket Card will include an additional charge of £5. It is the Holder's responsibility to take care of the Season Ticket and not to deface, obscure or otherwise cover it. Lost, misplaced, stolen or damaged Season Tickets must be reported to the Club without delay. If your season ticket card is lost, misplaced, stolen or destroyed the Club's ticket office can, on request, issue a duplicate card for an additional charge of £5 per card, in doing so this will invalidate the original card. Supporters can also access their season ticket digitally and can do so free of charge.

25. If you forget to bring your Season Ticket to the match the Club's ticket office will issue a match ticket, in doing so this will invalidate the Season Ticket itself for that specific match. The re-printing of a ticket will carry the advertised ticket office administration charge. If you lose your season ticket, you must notify the Club immediately. A match ticket will only be issued if the season ticket has not been used for the game in question.

26. The holder of the season ticket must occupy the seat/space allocated to them by the Club. However, the Club may, in its absolute discretion, relocate you to an alternative seat or part of Easter Road for any match. Exercise of this right includes, but is not limited to, the following situations:

a) if the Club is required under the rules of a competition, or otherwise, to provide seating for use by or for the competition organiser and/or visiting team;

b) if the section of Easter Road in which your seat is located has been closed;

c) for health, safety, security, refurbishment, alteration or other operational reason, including Easter Road Restrictions and/ or any reduced capacity match(es)); and/or

d) the Club or relevant authorities consider such relocation necessary for safety, public order and/or crowd control

purposes. Reasonable efforts will be made by the Club to provide a comparable seat where possible.

27. A season ticket does not give the holder any automatic or guaranteed right to purchase the same seat for any subsequent season and nothing in these Terms and Conditions shall constitute or imply any entitlement to occupy the seat indicated on

the season ticket. Requests for seat moves may be accommodated by the ticket office. Any request should be made by way of email to the ticket office and will be considered on a case by case basis.

28. Standing is FORBIDDEN in seated viewing areas.

29. The Club may refuse You admission to Easter Road, and to withdraw the Season Ticket from any person at any time, on reasonable cause, including, without limitation, any breach of the Additional Terms by you or your Group

30. By entering Easter Road, all persons are acknowledging that photographic images and/or video recordings (and/or stills taken from video recordings) may be taken of them and may also be used by the Club for marketing and promotional purposes. , Entry into Easter Road is confirmation that all persons have consented to such use of their image. If these images should feature an individual prominently the Club will make reasonable efforts to gain the consent of that person before publishing such images, however, if this is not possible, then entry into Easter Road shall be deemed consent unless the Club is notified in writing to the contrary. Where such person is under 16 years of age, the parent, guardian, or responsible adult who is accompanying them into Easter Road, or who is the Purchaser, shall be deemed to have provided consent on their behalf.

31. With the exception of authorised media representatives holding accreditation issued by the Club/event organiser, the taking of photographs or filming by any means inside Easter Road is prohibited. In addition, no transmission or reproduction, in whole or part, in any form, or by any means, electronic, mechanical, recording or otherwise is permitted save with a special authorisation in writing by the Club/event organiser and, where appropriate, the prior consent of The Scottish Football Association, the Scottish Professional Football League or any appropriate governing body.

32. Only persons specifically authorised in writing by the Club are permitted to offer newspapers, periodicals, match programmes, food, beverages or any other articles or substances for sale in Easter Road and any charitable collection will only be permitted within Easter Road with the prior written consent of the Club.

33. The Club is a data controller in respect of personal data submitted by you and will hold and process personal data for legal, administrative and security purposes, to inform you of your contractual benefits as a Season Ticket Holder or Purchaser (such benefits include the priority that you have over season ticket renewals and the sale of any other match tickets) and, where permitted, for marketing purposes.

34. The Holder consents to the Club holding and processing data relating to them for legal and administrative purposes. The personal data provided to the Club shall be processed, stored, transferred and used by the Club in accordance with the terms of the Club's privacy policy, which is available at www.eticketing.co.uk/hibernianfc/staticpages/privacypolicy.aspx. In particular, the Club may share a Holder's personal data (which may, where necessary, include photographic of video footage) with other football clubs, governing bodies or Police Scotland (or other relevant enforcement agencies) where it is necessary for the purposes of prevention or detection of crime and the capture or prosecution of offenders.

35. The Club may wish to keep season ticket holders up to date with the latest news or information relating to the Club. Information will not be share with Third Parties. The season ticket holder reserves the right to "opt in" to receive information about the Club's partners.

36. Your entry to Easter Road is conditional upon your consent to any request to be searched by the Police or Club stewards.

37. **Standard of Conduct**

a) The Club regards you as an ambassador for the Club and its supporters worldwide and as such:

i. you are required to conduct yourself in a manner befitting this status whilst: (i) engaging with the Club or its' representatives (including players); (ii) when travelling to/from or attending any Club match or other Club event(s);
(iii) when otherwise attending Easter Road; (iv) when active on any public forum, including Club social media pages; and/or (v) when otherwise associating yourself with the Club (whether individually or as part of a Group);

ii. drunkenness; illegal drug use; foul, insulting, offensive or abusive language or behaviour; racist, sexist, discriminatory, sectarian or harassing behaviour, remarks, songs, chants, banners or display which could, or might be used as a weapon, or to cause offence, annoyance or unnecessary obstruction, or which are regarded by the Club or the Police as dangerous or unsafe; and the promotion or endorsement of any political organisation are not permitted within Easter Road, on the Club's property, or at any match involving the Club;

iii. you must comply with all relevant laws, safety announcements or Ground regulations while attending any match involving the Club.

b) If you, whether individually or as part of a Group, breach these Terms and Conditions and/or the Additional Terms (including, without limitation, the Ground Regulations, the Unacceptable Conduct rules, the Rail Seating Safety Code of Conduct (if applicable) which can be found at www.hibernianfc.co.uk/club/club/policies), or if you, whether individually or as part of a Group, commit or facilitate any criminal offence when travelling to/from or attending any Club match or other Club event(s), when otherwise attending Easter Road, and/or when otherwise associating yourself with the Club, the Club may at its sole discretion (and without any refund or compensation being payable to you, save as set out below) take any or all of the following actions against you, or your Group:

   i. issue warnings;

   ii. refuse entry to Easter Road;

   iii. ejection from Easter Road;

   iv. exclusion from any or all future entry to Easter Road;

   v. withdrawal of the ability to buy any or all tickets for such period as the Club considers appropriate;

   vi. confiscation and/or deactivation of the Season Ticket(s);

   vii. termination of the Season Ticket contract(s);

   viii. further sanctions in respect of future seasons; and/or

   ix. separate legal action.

c) The Club's ticket office staff have the right to work in a safe and non-threatening environment. Whilst every effort will be made to accommodate requests permitted within these Terms and Condition, rude or threatening behaviour will not be tolerated. The Club reserves its rights to refuse ticket sales or any permitted requests should rude or threatening language be used or if it is believed that a supporter is misusing these guidelines.

d) Unnecessary noise such as from the use of radio sets and behaviour likely to cause confusion, annoyance, or nuisance of any kind, is not permitted in any part of Easter Road.

e) Easter Road Stadium and some surrounding streets are covered by C.C.T.V. which is operated by Hibernian Football Club and recorded on a 24 hour basis.

f) In accordance with The Smoking, Health and Social Care (Scotland) Act 2005 and The Prohibition of Smoking in Certain Premises (Scotland) Regulations 2006, Easter Road Stadium has been designated a no smoking stadium and smoking is strictly prohibited including the use of e-cigarettes and vapes.

g) In accordance with The Criminal Law (Consolidation) (Scotland) Act 1995 it is an offence punishable by law for any person to enter or attempt to enter the stadium:

   i. whilst in possession of a prohibited container which is or was capable of holding liquid and which if thrown would be capable of causing injury to another person whilst;

   ii. in possession of alcohol;

   iii. drunk;

   iv. in possession of any article or substance whose main purpose is the emission of a flare for purposes of illuminating or signaling or the emission of smoke or visible gas, or any article which is a firework.

h) The Club reserves the right to pursue any Season Ticket Holder for losses incurred by the Club, where it can be shown the Club has incurred such losses due to the actions of the supporter relating to their misconduct. This includes, but is not limited to emitting a flare, firework, smoke bomb or other visible gas; throwing a container capable of causing injury to another person; damaging seats.

38. **Season ticket confiscation or deactivation and ejection from, or refusal of entry to, Easter Road**

a) Without prejudice to any other rights or remedies the Club may have, the Club reserves the right to confiscate and/or deactivate the Season Ticket for the remainder of the Season if you or your Group behave at or while travelling to/from or attending any Club match or other Club event(s) or when otherwise attending Easter Road, in a manner that the Club, in its reasonable opinion, considers to have brought the Club or its supporters into disrepute.

b) In the event of confiscation or deactivation in the above circumstances, the Club will, if there has been no other breach of the Season Ticket Terms and Conditions, refund an amount pro-rated for any matches included within the applicable Season Ticket Benefits remaining to be played that Season. Refunds in other circumstances will be subject to the provisions below.

c) The following will automatically be considered by the Club to be serious breaches leading to possible confiscation and/or deactivation of a Season Ticket for the remainder of the Season:

i. any material breach of the Standards of Conduct set out at Clause 38, the Unacceptable Conduct Rules or the Ground Regulations;

ii. misuse of your Season Ticket, including without limitation allowing others to use the Season Ticket in breach of the Season Ticket Terms and Conditions, any unauthorised resale or transfer, or misuse of a Concession Season Ticket (for example if you attempt to use a Concession Season Ticket for which you are not eligible under the Season Ticket Terms and Conditions);

iii. repeated minor breaches;

iv. failure to comply with warnings or instructions from, or abusive behaviour directed towards, players, Club officials, Club staff, stewards or Police Scotland;

v. committing a criminal offence; and/or

vi. endangering the health or safety of you and/or others.

This list is not exhaustive and any breach of the Season Ticket Terms and Conditions or the Additional Terms may also lead to confiscation and/or deactivation for the remainder of the Season.

d) Return of a Season Ticket that has been confiscated and/or deactivated for the remainder of the Season will be at the sole discretion of the Club. No refund or compensation will be paid to you if a Season Ticket has been confiscated and/or deactivated for the remainder of the Season due to a serious breach that has resulted in disciplinary action against the Club (including by the relevant football authorities), or a loss or liability on the part of the Club. In all other instances, any refunds will be dependent upon the losses suffered by the Club as a result of the behaviour leading to the confiscation or deactivation of the Season Ticket for the remainder of the Season

39. **Your Liability**

You (whether acting alone or with others, including as part of a Group) shall be jointly and individually liable for, and may be subject to legal action by the Club for recovery of, any fines, losses, penalties, liability or damages suffered or incurred by the Club (including as a result of any disciplinary action by any football authorities) as a direct or indirect result of the conduct or behaviour of you (or any third party to whom you have provided your ticket, with or without the consent of the Club) at any Club match (at any home, away or neutral venue, whether or not included within the Season Ticket) or otherwise when attending Easter Road.

General

41. The Club may change these Terms from time to time, and any changes will be published on the website at www.hibernianfc.co.uk/club/club/policies and such amended terms shall be binding on the Holder and the Purchaser as the Terms.

a) If any provision or part provision of these Terms and Conditions is declared void, ineffective or unenforceable by any court of competent jurisdiction, the remainder of the Terms and Conditions shall remain in effect as if such void, ineffective or unenforceable provision or part provision had not been included.

b) A waiver of any right or remedy by the Club is only effective if given in writing and shall not be deemed a waiver of any subsequent right of remedy and the Club's failure to exercise, or delay in exercising, any right or remedy provided under these Terms and Conditions or in law shall not constitute a waiver of that right or remedy, nor shall it prevent or restrict the further exercise of that or any other right or remedy by the Club.

c) These Terms and Conditions (and any part thereof) shall be governed by and interpreted in accordance with Scots Law and any dispute arising out or in connection with these Terms and Conditions (or any part thereof) shall be subject to the exclusive jurisdiction of the Scottish courts.